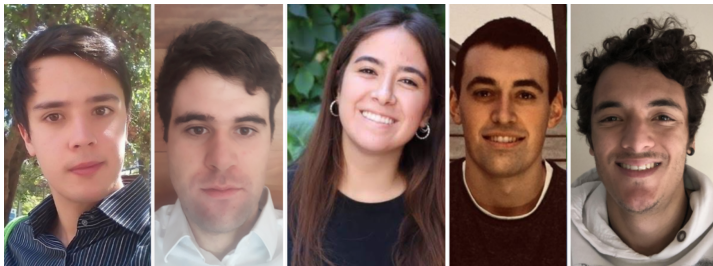


# INFORMS Student Competition

Agustín Chiu, Martín Costabal, Macarena Navarro, Joaquín Ossandón,  
Sebastián Vásquez

Pontificia Universidad Católica de Chile

April 27th, 2020 – Virtually in Denver, CO





**John R. Birge, Committee Chair**

Levin Distinguished Service Professor of Operations Management

University of Chicago, Booth School of Business



**Willem-Jan Van Hoeve, Committee Chair**

Carnegie Bosch Professor of Operations Research  
Carnegie Mellon University, Tepper School of Business

## Dinámicas de grupo

- Comienzo: Fines de diciembre. Fin: 27 de Enero.
- Heterogeneidad.
- Dos equipos: Simulación y métodos para la toma de decisiones.
- Reuniones grupales semanales.
- Últimas semanas de Enero: ¡Ardió Roma!

## Aprendizajes

- Armar un buen equipo: Habilidades, responsabilidad, motivación.
- Tener tolerancia al fracaso y superación.
- Confiar en las habilidades del equipo.
- Investigar, pedir ayuda y trabajar mucho.

## Advisors



# Contents

Problem & Data

Solution approach

Solution selection

Insights for Manufacturing Executive JB Team

# Contents

Problem & Data

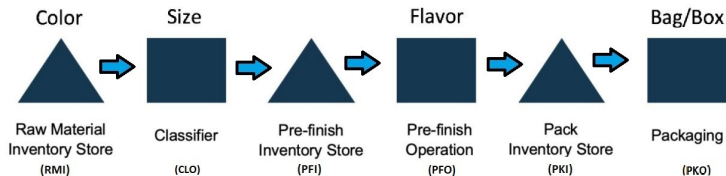
Solution approach

Solution selection

Insights for Manufacturing Executive JB Team

## Context

- Five manufacturing locations: Columbus, Detroit, Green Bay, Omaha, and Springfield.
- Independent work, overall demand.
- Demand of SKUs (color, size, flavor, type of package).
- Transportation between locations, before manufacturing process.



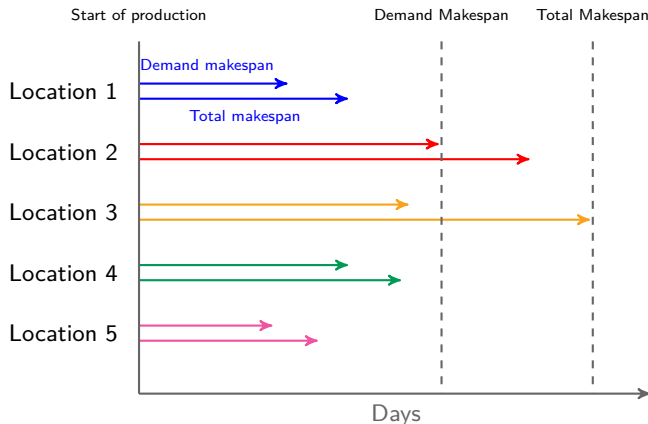
Manufacturing process. Source: ISC, 2019



# JBM's problem

## Task and objective

- Design a list of work orders to cover overall demand.
- Trade off between demand coverage, overall cost, and makespans.

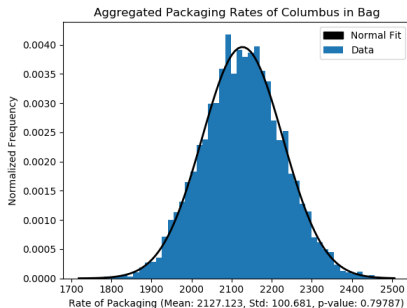


## Key assumptions

- **Transportation**
  - One truck and one trip per location.
  - Cost depends linearly on the quantity transported.
  - No transfers after production starts.
- **Production**
  - No bin contamination allowed.
  - Bins can be re-filled and partially emptied.

## Data

- D'Agostinos & Pearson's Normal distribution fit for process rates (95% level of confidence).
- Aggregated process rates per process and location ( $t$ -test and  $F$ -test).
- Maximum coefficient of variation ( $\frac{s}{\bar{x}}$ ): 22.8%.



# Contents

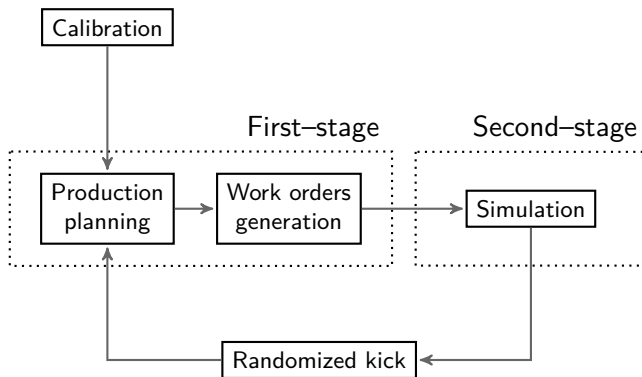
Problem & Data

Solution approach

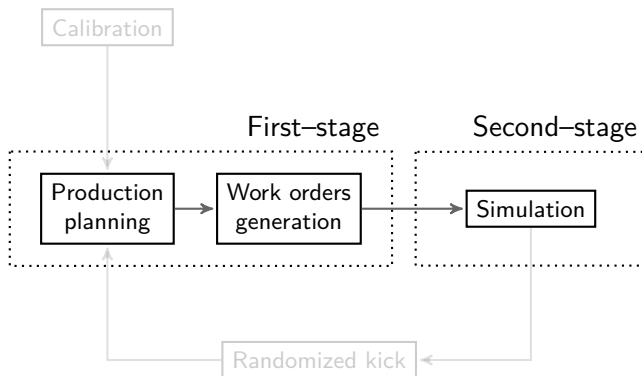
Solution selection

Insights for Manufacturing Executive JB Team

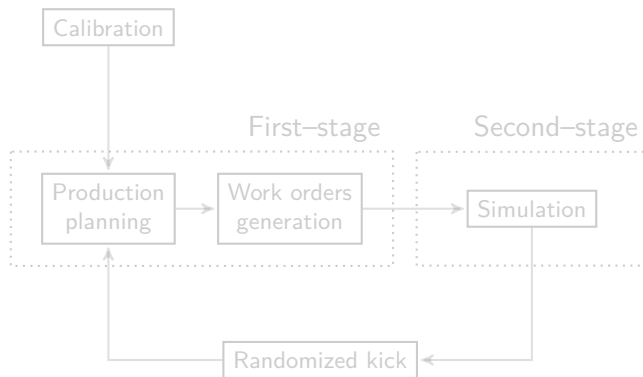
# Solution approach



# Solution approach

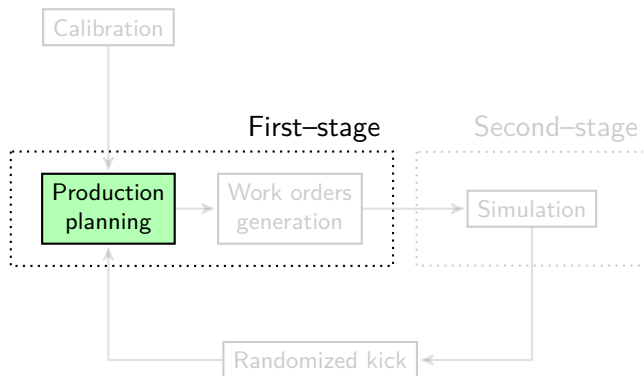


# Solution approach



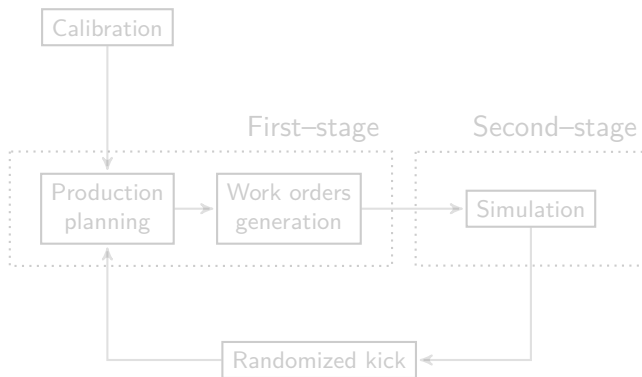
# Production planning

## First-stage problem



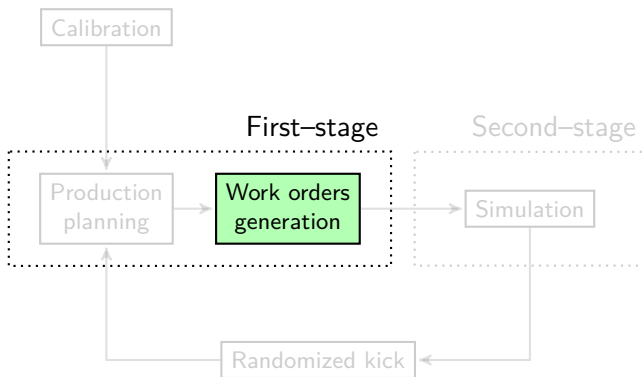
- Purpose: Assign initial RMI and local demands.
- MIP.
- Initial production time approximation.



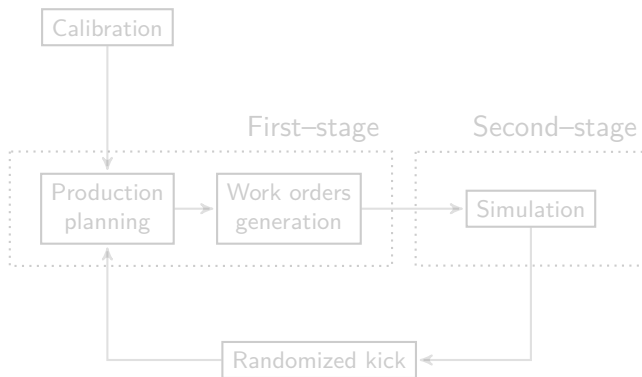


# Work orders generation

First-stage problem

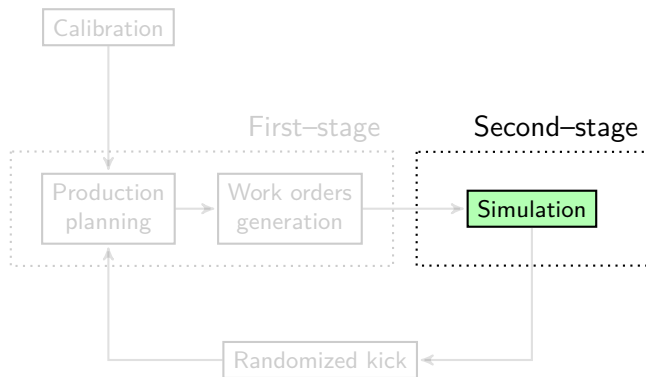


- Purpose: Design work orders per location.
- Iterative procedure.
- Color ranking.



# Simulation

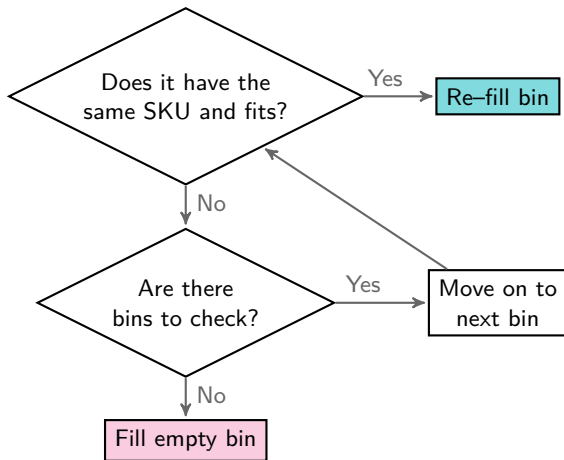
## Second-stage problem



- Purpose: Compute real makespans.
- Discrete Event Simulation.
- “Push” Policy.

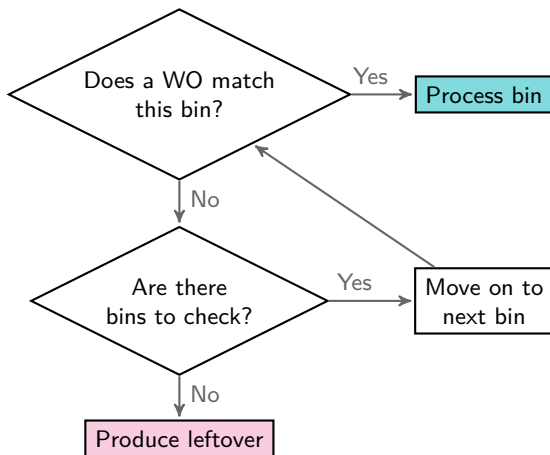
# Simulation: Bin filling

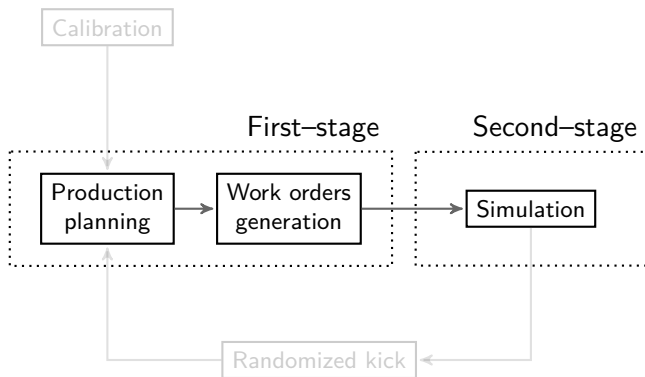
## Second-stage problem

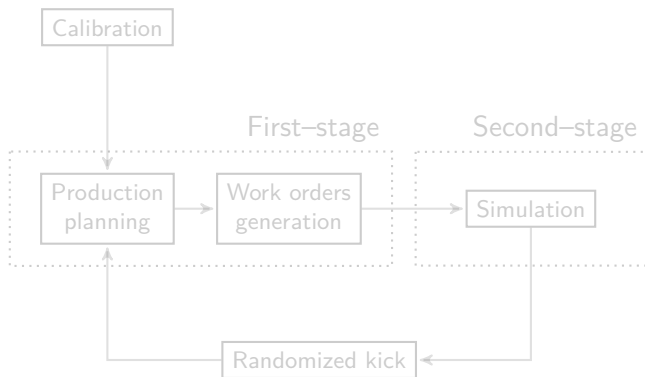


# Simulation: Bin emptying

## Second-stage problem

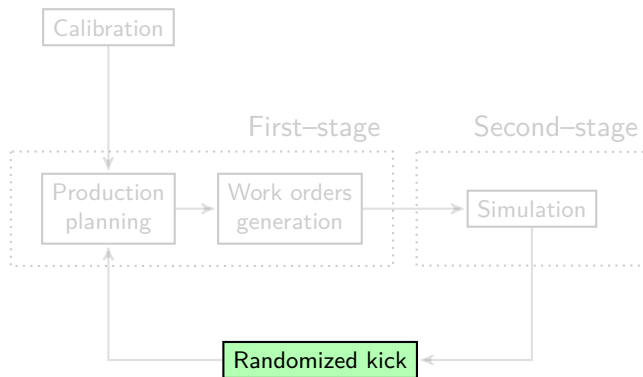








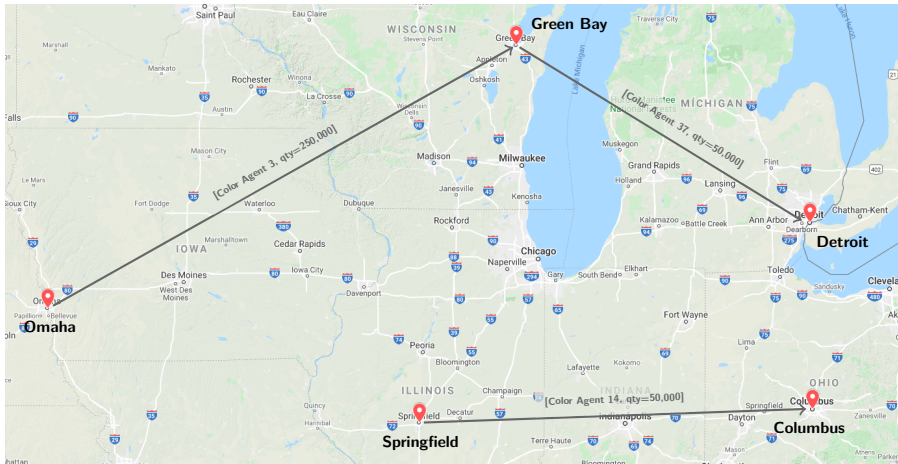
## Randomized kick



- Purpose: Explore MIP's domain to obtain better feasible solutions.
- Randomized cut generation procedure.

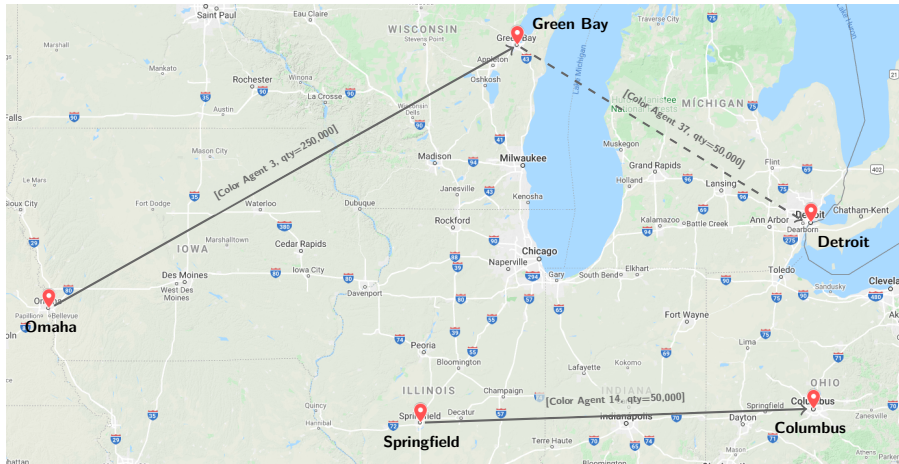
# Randomized kick

## Initial feasible raw material transfer



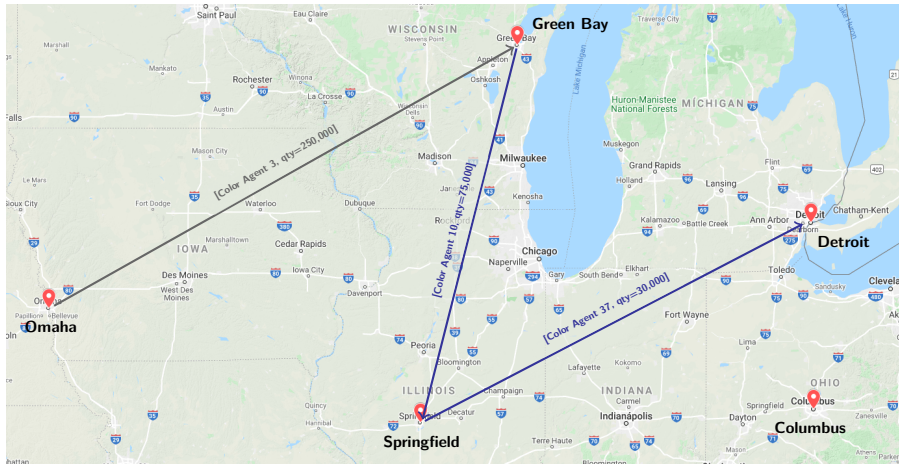
# Randomized kick

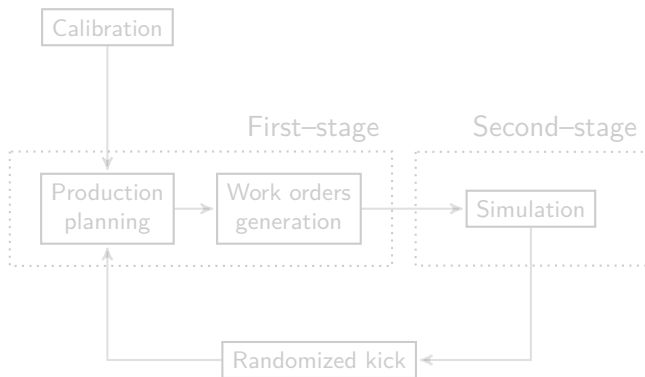
## Green Bay–Detroit transfer forbidden



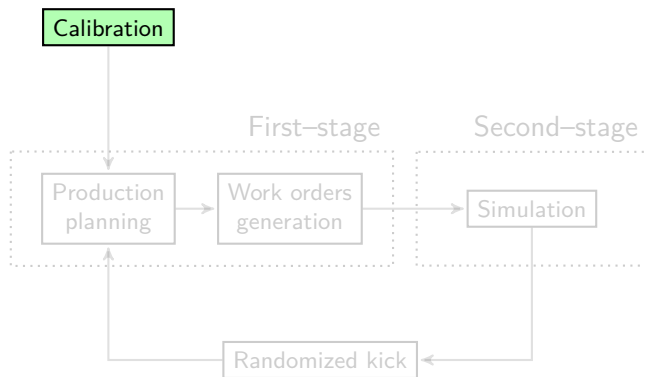
# Randomized kick

## Raw material transfer re-optimization





# Calibration



- Purpose: Tune production time parameters.

# Contents

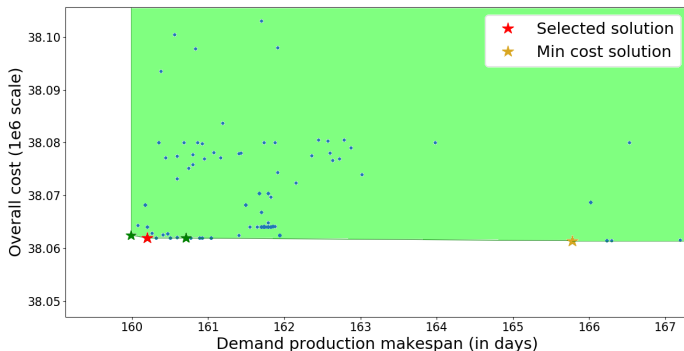
Problem & Data

Solution approach

Solution selection

Insights for Manufacturing Executive JB Team

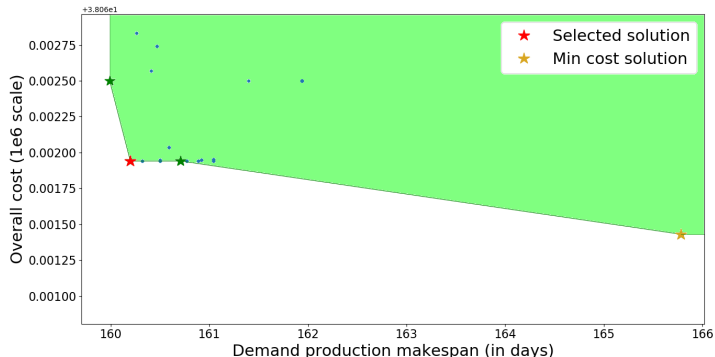
## Solution selection



- Trade off between overall cost and demand makespan.
- Based on average rates.



## Solution selection



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- Based on average rates.

## Solution selection

- **Selected solution** ★
  - Demand makespan: 160 days.
  - Total makespan: 164 days.
  - Overall cost: \$38,061,940.
  - Transfers: Springfield, Columbus and Detroit to Omaha.
  
- **Cheapest solution covering demand** ★
  - Overall cost: \$38,061,430.
  
- **Solution's validation**
  - Simulated demand makespan: 162 days.
  - Simulated total makespan: 166 days.
  - Optimality Gap (w.r.t. simulation relaxation): 3%

## Further analysis

- **Detected bottlenecks after simulation**
  - Detroit defines total makespan. Columbus follows.
  - Bottleneck in PFO: 97% of utilization rate.
- **Total makespan reduction**
  - + 1 PFO machine in Detroit:  
(-4) days.

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+ 1 PFO machine in Columbus:

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  - + 1 PKO-Bag machine in Detroit and Columbus:  
(-9) days.

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+ 1 PFO machine in Detroit:

(-4) days.

+ 1 PFO machine in Columbus:

(-6) days.

+ 1 PKO–Bag machine in Detroit and Columbus:

(-9) days.

+ 1 PKO–Box in Detroit and Columbus + double CLO rate in each location:

(-65) days.

## Further analysis

- One extra transportation truck:
  - (-\$18,300) cost.
  - (-2) days.
- MIP can solve (to optimality) instances with up to 70 color agents or 6 location within 600 seconds.

# Contents

Problem & Data


Solution approach

Solution selection



Insights for Manufacturing Executive JB Team






# Insights for Manufacturing Executive JB Team

-  Investing in additional machines for process bottlenecks reduces makespan  
1 extra PFO machine in Detroit reduces total makespan by 4 days.





## Insights for Manufacturing Executive JB Team

-  Investing in additional machines for process bottlenecks reduces makespan  
1 extra PFO machine in Detroit reduces total makespan by 4 days.
-  Investing in additional transportation trucks reduces cost and makespan  
1 extra truck reduces cost by **\$18,300** and total makespan by 2 days.






## Insights for Manufacturing Executive JB Team

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-  Investing in RMI bins for Omaha can reduce costs and total makespan:  
Highest throughput, lowest unit production cost, and one of the lowest total makespan.







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-  Following the “Push” policy can reduce leftover material production and increase utilization rates.  
97% of utilization rate for process bottleneck machines in Detroit.

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-  Following the “Push” policy can reduce leftover material production and increase utilization rates.  
97% of utilization rate for process bottleneck machines in Detroit.
-  Color ranking can be helpful when overall demand cannot be covered.
-  The valid lower bound can be used to implement a pruning strategy.

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## Initial solution approaches

- MIP to model the complete process.
- IP to model the complete process, based on Flow Shop Scheduling Problem and Capacity Indexed Vehicle Routing Problem.

## RMI initial inventory statistics

<b>Location</b>	<b>Remaining capacity</b>	<b>Empty RMI bins</b>
Columbus	7.33%	2
Detroit	9.54%	2
Green Bay	64.24%	1
Omaha	22.43%	3
Springfield	9.37%	2

## Processing rates statistics (pounds/hour)

Average processing rates. Std. Dev. between parenthesis

<b>Process</b>	<b>Detroit</b>	<b>Columbus</b>	<b>Green Bay</b>	<b>Springfield</b>	<b>Omaha</b>
CLO	3,420 (0)	2,280 (0)	2,050 (0)	1,260 (0)	4,440 (0)
PFO	1,349 (150)	759 (100)	850 (120)	1,139 (99)	1,199 (80)
PKO-Bag	2,999 (528)	2,400 (373)	1,795 (304)	1,194 (272)	3,590 (551)
PKO-Box	3,081 (502)	2,468 (385)	1,846 (302)	1,228 (255)	3,693 (537)

# Production planning step

## MIP

$$\min \quad \lambda_1 \cdot (\tau_{RMI} + \tau_{OB}) + \lambda_2 \cdot CT + (1 - \lambda_1 - \lambda_2) \left( \sum_{c \in C, f \in F, p \in P} \alpha_{cf}^p \right) \quad (1)$$

$$\text{s. t.} \quad x_{bc}^p \leq \kappa_{RMI}^p \cdot z_{bc}^p \quad p \in P, c \in C, b \in B_{RMI}^p \quad (2)$$

$$\sum_{b \in B_{RMI}^p} x_{bc}^p = \sum_{b \in B_{RMI}^p} O_{bc}^p + \sum_{a \in P \setminus \{p\}} (y_{ap}^c - y_{pa}^c) \quad p \in P, c \in C \quad (3)$$

$$y_{ab}^c \leq 500,000 \cdot \bar{y}_{ab}^c \quad c \in C, a, b \in P : a \neq b \quad (4)$$

$$\sum_{c \in C, a \in P \setminus \{p\}} \bar{y}_{pa}^c \leq 1 \quad p \in P \quad (5)$$

$$\sum_{c \in C} z_{bc}^p \leq 1 \quad p \in P, b \in B_{RMI}^p \quad (6)$$

$$\sum_{p \in P} d_{csfr}^p = D_{csfr} \quad c \in C, s \in S, f \in F, r \in R \quad (7)$$

$$\sum_{f \in F, r \in R} \frac{d_{csfr}^p}{\phi_{cs}} \leq \sum_{b \in B_{RMI}^p} x_{bc}^p \quad c \in C, s \in S, p \in P \quad (8)$$

$$\sum_{r \in R} \left( \frac{d_{csfr}}{\phi_{cs}} - \frac{d_{cs'fr}}{\phi_{cs'}} \right) \leq \alpha_{cf}^p \quad p \in P, c \in C, f \in F, s, s' \in S : s \neq s' \quad (9)$$

$$\tau_{RMI} \geq T^p \left( \sum_{b \in B_{RMI}^p, c \in C} x_{bc}^p \right) \quad p \in P \quad (10)$$

$$\tau_{OB} \geq T^p \left( \sum_{c \in C, s \in S, f \in F, r \in R} d_{csfr}^p \right) \quad p \in P \quad (11)$$

$$CT = CT_{\text{bag}} + CT_{\text{box}} + CT_{\text{transport}} \quad (12)$$

$$CT_{\text{bag}} = \sum_{p \in P} C_{\text{bag}}^p \cdot \sum_{c \in C, s \in S, f \in F} \frac{d_{csf(\text{bag})}^p}{100} + \sum_{p \in P} \frac{\sum_{b \in B_{RMI}^p, c \in C} O_{bc}^p - \sum_{c \in C, s \in S, f \in F, r \in R} d_{csfr}^p}{100} \quad (13)$$

$$CT_{\text{box}} = \sum_{p \in P} C_{\text{box}}^p \cdot \sum_{c \in C, s \in S, f \in F} \frac{d_{csf(\text{box})}^p}{100} \quad (14)$$

$$CT_{\text{transport}} = \sum_{a, p \in P: a \neq p, c \in C} \frac{3.5}{50,000} \cdot y_{ap}^c \cdot \text{dist}_{ap} \quad (15)$$

$$x, y, d, \tau_{RMI}, \tau_{OB}, \alpha, CT_{\text{bag}}, CT_{\text{box}}, CT_{\text{transport}} \geq 0 \quad (16)$$

$$\bar{y} \in \{0, 1\}^{C \times P \times P}. \quad (17)$$

# Production planning step

## Calibration

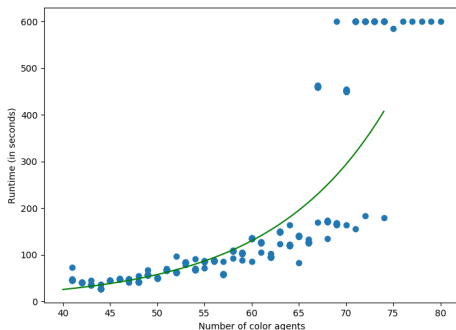
- To better estimate  $T^p(x)$ , we applied a procedure based on moving average and linear regression to calibrate  $t^p$ .

$$T^p(x) = t^p \cdot x$$

# Production planning step

## Scalability analysis

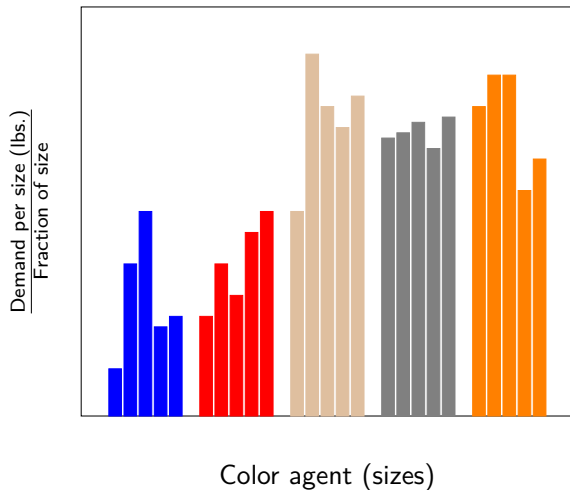
- The MIP solver is stable for instances of up to 70 color agents or 6 locations. For bigger instances, a heuristic approach is recommendable.



Scalability of MIP solver



## Color ranking

**Ranking:**

- (i) Gray
- (ii) Orange
- (iii) Pink
- (iv) Red
- (v) Blue

## Work order complexity

- Metric for work order evaluation:

$$\theta(w) = \text{LO} + \ln \Delta F,$$

where  $w$  is a work order, LO is the quantity of leftover material produced when processing  $w$  and  $\Delta F$  the number of different colors contained in  $w$ .

# Simulation step

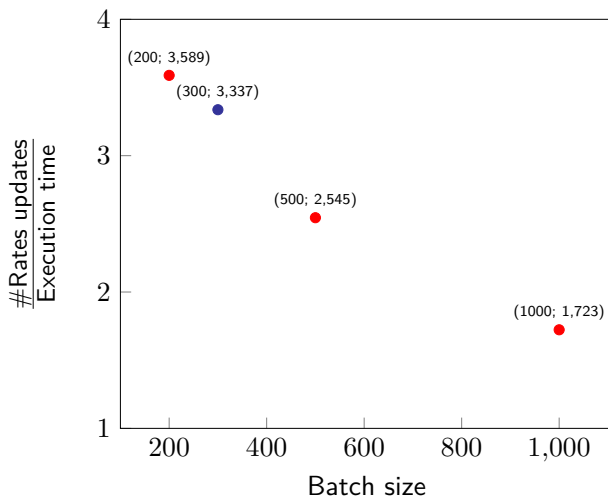
## Batch size analysis

<b>Batch size (lbs.)</b>	<b>Execution time (sec.)</b>	<b>#Rate updates</b>	<b>Ratio</b>
200	333.32	1,196,175	3,589
300	240.83	803,602	3,337
500	192.05	488,791	2,545
1000	146.69	253,173	1,726

- Release batch size: 300 lbs:
  - Consistent average processing rates.
  - Reasonable average execution times.

# Simulation step

## Batch size selection



# Selected solution

## Overall results

Efficient solutions found. Std. Dev. between parenthesis

Solution	Demand–total production makespan with average rates (in days)	Average demand–total production makespan with sampled rates (in days)	Overall cost
1	159.99 – 164.38	161.71 – 165.57 (0.003)	\$38,062,500
<b>2</b>	<b>160.20 – 164.43</b>	<b>162.11 – 165.95 (0.004)</b>	<b>\$38,061,940</b>
3	160.71 – 165.15	162.14 – 166.75 (0.003)	\$38,061,939
4	165.78 – 167.64	167.23 – 169.14 (0.003)	\$38,061,430

## Selected solution

### Locations analysis

Manufacturing site	Total production (lbs)	Total number of days to complete production
Green Bay	2,360,152	62.79
Omaha	11,323,298	143.52
Springfield	3,723,516	149.28
<b>Columbus</b>	8,575,866	<b>162.09</b>
<b>Detroit</b>	10,355,579	<b>165.95</b>

Manufacturing site	Total production cost (\$)	Assigned demand
Green Bay	2,407,355	5.86%
Omaha	11,300,981	24.02%
Springfield	4,091,931	16.89%
Columbus	9,331,959	25.62%
Detroit	10,875,048	27.61%

## Selected solution

### Machine utilization

Location	CLO Utilization	PFO Utilization	PKO Utilization	Bottleneck
Green Bay	76.30%	93.02%	99.23% (Bag) 0.00% (Box)	PKO-Bag
Omaha	74.13%	91.65%	99.65% (Bag) 3.45% (Box)	PKO-Bag
Springfield	82.42%	91.77%	11.24% (Bag) 67.74% (Box)	PFO
Columbus	96.65%	97.80%	51.80% (Bag_1) 29.52% (Bag_2) 17.58% (Box)	PFO
Detroit	76.02%	97.02%	96.30% (Bag) 2.57% (Box)	PFO

## Selected solution

### Transportation amounts/costs

- Only three trucks are used and all of them transfer raw material to Omaha.
- Omaha has the lowest unit production cost.

	<b>Omaha</b>
<b>Green Bay</b>	-
<b>Springfield</b>	Color Agent 29 (264,000 lbs/\$11,642.4)
<b>Columbus</b>	Color Agent 7 (320,000 lbs/\$17,472)
<b>Detroit</b>	Color Agent 17 (500,000 lbs/\$25,550)



# Process bottlenecks analysis

Detroit and Columbus extra machines

<b>Extra machines</b>	<b>Total production time reduction in Detroit (in days)</b>	<b>Total production time reduction in Columbus (in days)</b>	<b>Total production makespan reduction (in days)</b>
1 PFO machine	-6.00	-5.01	-6.00
1 PFO machine + 1 PKO-Bag machine	-39.36	-5.01	-9.09
2 PFO machines + 1 PKO-Bag machine	-39.45	-5.01	-9.12

## Lower bound on simulated makespan

